

Contacting 2Konnnect

All communication needs to go to 2Konnnect on the Corporate channels...

Emails: info@2konnnect.me

2Konnnect | 2279 N University Pkwy | Suite 127 | Provo | UT | 84604

Phone: 801-820-8080

Any communication to personal cell phones, personal email addresses, will not be dealt with. For communication requests to be handled in a timely, efficient manner, follow these instructions.

1. Primary Phone number to reach 2Konnnect: 801-820-8080 (follow the prompts to get to the correct department and individual. If no one answers, leave a voicemail message and you will get a return call) From this phone number, you can reach:
 - a. Community Services
 - b. Customer Service
 - c. Sales and Marketing
 - d. Presidential Leadership Council members
 - e. Administration (Executive Team)
2. Communication for Customer Service related issues should be sent by email to info@2konnnect.me
 - a. This will help us better direct the request to the best person that can assist in resolving your request.
 - b. Texts, Voice Mail Messages that go to other areas will need to be transcribed and put in an email format and sent to Customer Service. Do yourself a favor and send it to the correct place, in the correct format and the process will be more efficient for everyone involved, conserving valuable time and resources.
 - c. Leave a range of contact times that someone and your preferred method of contact (phone number / email), someone will get back to you as they are available to do so.

If you have any issues with your Allied Wallet those communications need to go directly to Allied Wallet.

All payments are processed through Allied Wallet and will show up as **“ALW*2kincome18882551137”** on your credit card statement.

For billing questions please contact Allied Wallet:

Phone at +1-888-255-1137

Online by [Clicking Here](#) (Takes you to Allied Wallet’s Support Site)